



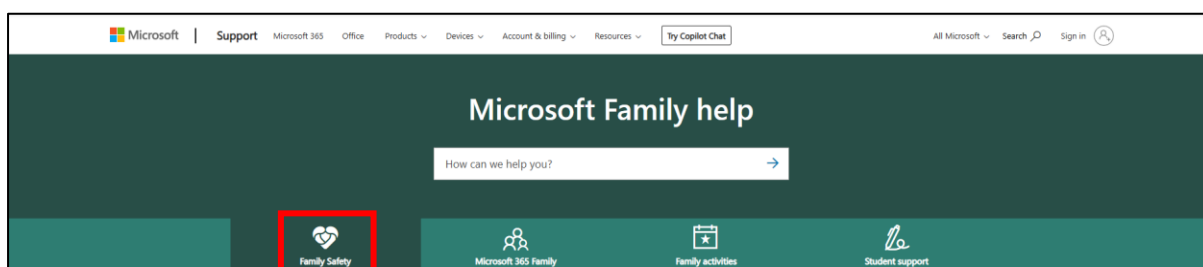
What is Microsoft Family Safety?

Microsoft Family Safety is platform that allows parents and guardians to create a safe and healthy environment for your family with digital content filtering and screen time limits.

Further information can be found on the Microsoft Family help page at:

<https://support.microsoft.com/en-au/family>

Once the webpage has loaded select the “**Family Safety**” link on the green menu bar.



Requirements / Recommendation's

All Microsoft accounts intended for use on personal or BYOD devices should be attached to a non-Department of Education e-mail service provider (e.g. @gmail.com, @outlook.com). **Please do not use a school provided (e.g. @schools.sa.edu.au) email address.**

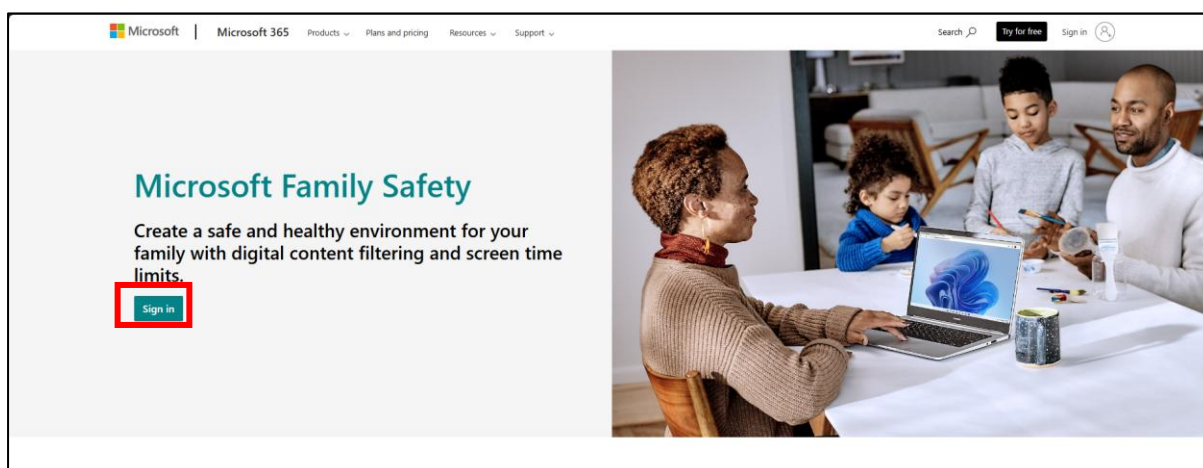
Important: Microsoft Family Safety requires a minimum of one supervisor account per family group, and any individuals below the statutory age will be required to enter a supervisor account when registering for a personal Microsoft account.

Creating / Signing into Microsoft Family Safety

Follow this link to sign-in or create a login for Microsoft Family Safety:

<https://account.microsoft.com/family/>

You can then select “**Sign in**” to login or create an account, following the on-screen instructions.





Blocking websites and search results using family safety

While a BYOD device is connected to the Nuriootpa High School network, internet browsing and search results will be filtered and monitored by the Department of Education's internet filtering system.

Important: While connected to the NHS network, Microsoft Family Safety settings on a BYOD device will function alongside the Department of Education's filtering. This may potentially block required educational websites if incorrectly configured.

If you would like to configure website usage outside of the NHS network, instructions can be found on the Microsoft Family Help page (linked below). On this page, use the search box and type "**setup content filters**". From the search results, look for "**Filter websites and searches using Microsoft Family Safety**" and select the link, which should take you to the appropriate guide.

<https://support.microsoft.com/en-au/family>

Blocking apps and games

Instructions for blocking apps and games can be found on the Microsoft Family Help page (linked above). On this page, use the search box and type "**Filter apps and games**". From the search results, look for "**Filter inappropriate apps and games on the Family Safety app**" and select the link, which should take you to the appropriate guide.

Need more help?

Can't sign in?

If you can't sign into your Microsoft account, most issues can be identified by the Microsoft sign-in helper tool. <https://go.microsoft.com/fwlink/?linkid=2300860>

Contact Microsoft Support

For technical support, go to <https://support.microsoft.com/home/contact> and type your problem in the search field and then click the "**Get Help**" button.

Important: To protect your account and its contents, Microsoft support agents are not allowed to send password reset links, or access and change account details.

Contact Nuriootpa High School ICT Team

If further assistance is required, please contact the Nuriootpa High School ICT Team by calling (08) 8562 2022 during school hours and then request the ICT Support Team. Alternatively send a support request email to dl.0788.ictadmin@schools.sa.edu.au